

Performance Scrutiny Committee – Place and Corporate

ACTION SHEET – 28 November 2022

	Agenda Item	Action	Responsibility	Outcome
1	Council Service Plans 2022-2025	Infrastructure – Members requested further clarification about the Council investment in the Bike Scheme and Salary Sacrifice Scheme.	Head of People, Policy and Transformation	COMPLETE – Information sent to Committee on 2 nd December 2022.
1	Council Service Plans 2022-2025	Housing and Communities – Members requested Members a further look into the lack of temporary accommodation and reducing the spend to Bed and Breakfasts, as well as reducing time spent in inappropriate accommodation.	Head of Housing and Communities	ONGOING – Request sent to Housing and Communities on 30 th November 2022. Information report on Registered Social Landlords that was discussed at the March 2023 PSC – People meeting forwarded onto Committee on 6 th April 2023.

ACTION SHEET – 23 January 2023

	Agenda Item	Action	Responsibility	Outcome
--	--------------------	---------------	-----------------------	----------------

APPENDIX 1

1	2023-24 Draft Budget Proposals and Medium Term Financial Plan	Conclusions and comments for Budget proposals	Scrutiny Team / Finance	ACTIONED – Scrutiny Committee’s comments reported to Cabinet and Heads of Service
1	2023-24 Draft Budget Proposals and Medium Term Financial Plan	<i>FIN2324/02 - Switching off phone and face to face channels for some transactions</i> Members requested information about how many calls received in the Contact Centre are recorded and listened to as part of coaching and training.	Head of Finance	ONGOING – When information received, Scrutiny Adviser will forward onto the Committee.